



**AROMA**  
Engineering (India) Pvt. Ltd.

## CUSTOMER FEEDBACK FORM

AEIPL/MKT/23  
Date - 01/12/2014

Rev No. - 01  
Rev Date - 03/07/2018

**Name of Customer** : \_\_\_\_\_ **Date** : \_\_\_\_\_  
**City** : \_\_\_\_\_ **F.Y.** : \_\_\_\_\_  
**Contact No.** : \_\_\_\_\_ **Email** : \_\_\_\_\_

Please mention the level of satisfaction by ( √ ) marking the point accordingly.

Sr.	Description	Excellent	Very Good	Average	Need Improvement
1	Our product quality				
2	Durability of our product				
3	Ontime service				
4	Our quick response of your inquiry				
5	Our quick solution of your complaints				
6	Product received as per your specification				
7	Proper Documentation				
8	Our marketing & advertisement				
9	Behaviour of our team members				
10	After sales service & support				
<b>Observed values</b> →					

**Level of Satisfaction** : Excellent = 10, Very Good = 8, Average = 6, Need Improvement = 4

**Total Rating** :

**Other Suggestion / Improvements / Expectation :**

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CUSTOMER'S NAME  
(With Stamp)



For, AROMA ENGINEERING (INDIA) PVT. LTD.

(Authorized Signatory)

(Authorized Signatory)

**Note :** Please complete this form with duly sign & stamp of your esteemed organisation

Form Received Date :

**For Internal Use Only**

**Review By :** \_\_\_\_\_ **Review Date :** \_\_\_\_\_

**Remarks :**  
(if any)

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